



Troober™

TROOBER PRIME SCRATCH DENT & SCUFF POLICY

Unlimited
Scratch & Dent
Repairs

Inbuilt chat
feature

\$50* per
Repair

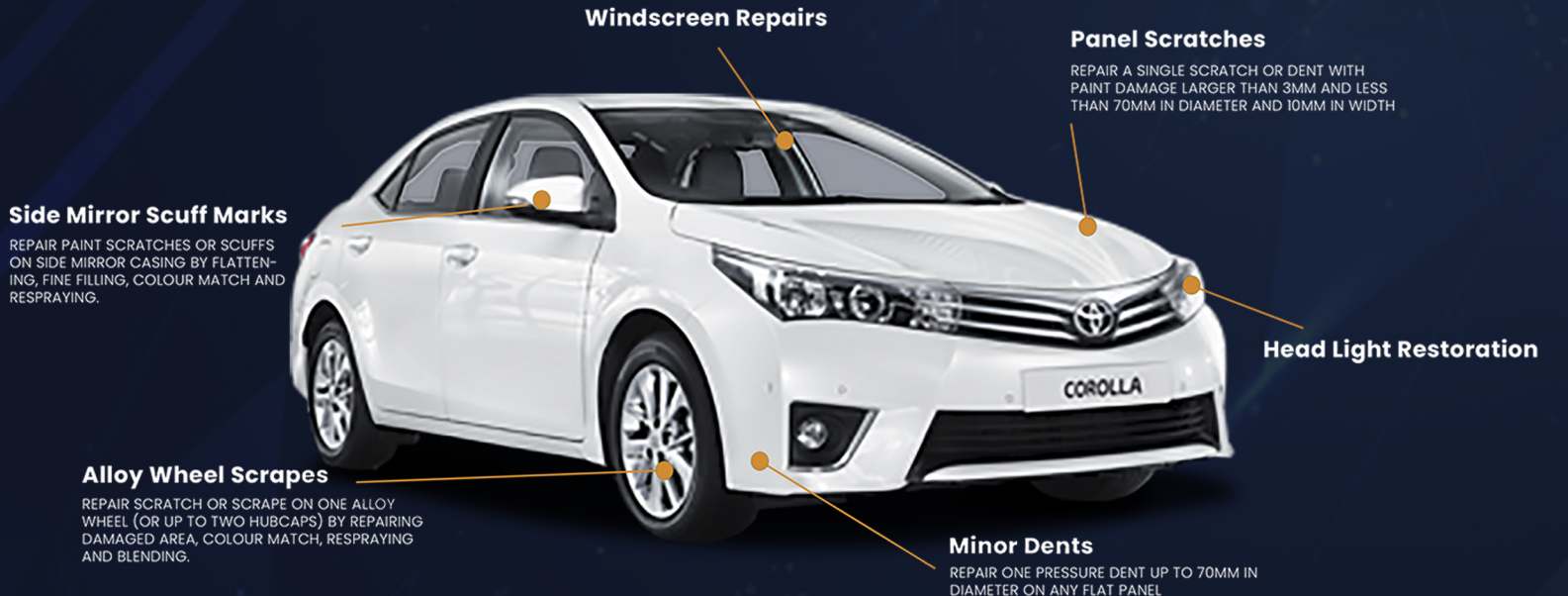
Secure App
payments

2 Free
Cleans per
year

GPS
Tracking

Mobile App
for
bookings

Repair Guide



Bumper Bar Scratch
UP TO 700MM

Surface Scratches
UP TO 5 PANELS

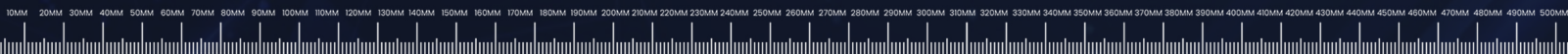
Body Pressure Dents
UP TO 70MM

Alloy Wheel Scuffs & Scrapes
NO SIZE LIMITS

Body Kit Scratch
UP TO 700MM

Cosmetic Touch Ups
UP TO 20 STONE CHIPS

Interior Tears
UP TO 80MM



TrooberPRIME
SCRATCH, DENT AND SCUFF POLICY

GET IN TOUCH

0405036989

info@troober.com.au

www.trooberprime.com
Please refer to membership T&Cs

How it Works

OUR REPAIR BOOKING PROCESS BOOKED USING OUR APP



Android

OR



iOS



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Memberships

SELECT FROM OUR RANGE OF PACKAGES

MONTHLY

- Painted or Polished Alloy Wheel Scrapes
- Bumper Bar scratch or Scrape
- Cosmetic Scratch
- Pressure dents
- Surface Scratches/ Marks
- Side Mirror Scratch or Scrape
- Headlight Restoration
- Cosmetic Touch Ups
- Windscreen Chips
- 2 Free cleans per year

1 YEAR PLAN

- Painted or Polished Alloy Wheel Scrapes
- Bumper Bar scratch or Scrape
- Cosmetic Scratch
- Pressure dents
- Surface Scratches/ Marks
- Side Mirror Scratch or Scrape
- Headlight Restoration
- Cosmetic Touch Ups
- Windscreen Chips
- 2 Free cleans per year

2 YEAR PLAN

- Painted or Polished Alloy Wheel Scrapes
- Bumper Bar scratch or Scrape
- Cosmetic Scratch
- Pressure dents
- Surface Scratches/ Marks
- Side Mirror Scratch or Scrape
- Headlight Restoration
- Cosmetic Touch Ups
- Windscreen Chips
- 2 Free cleans per year
- Transferable to new car



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3 YEAR PLAN

- Painted or Polished Alloy Wheel Scrapes
- Bumper Bar scratch or Scrape
- Cosmetic Scratch
- Pressure dents
- Surface Scratches/ Marks
- Side Mirror Scratch or Scrape
- Headlight Restoration
- Cosmetic Touch Ups
- Windscreen Chips
- 2 Free cleans per year
- Transferable to new car
- No waiting Period

4 YEAR PLAN

- Painted or Polished Alloy Wheel Scrapes
- Bumper Bar scratch or Scrape
- Cosmetic Scratch
- Pressure dents
- Surface Scratches/ Marks
- Side Mirror Scratch or Scrape
- Headlight Restoration
- Cosmetic Touch Ups
- Windscreen Chips
- 2 Free cleans per year
- Transferable to new car
- No waiting Period

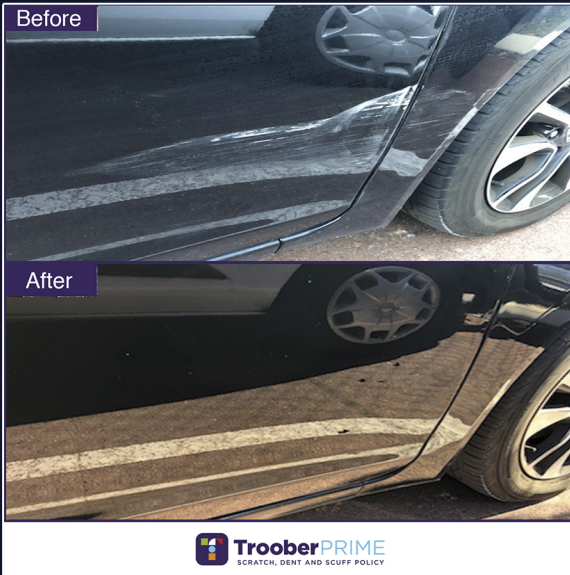
5 YEAR PLAN

- Painted or Polished Alloy Wheel Scrapes
- Bumper Bar scratch or Scrape
- Cosmetic Scratch
- Pressure dents
- Surface Scratches/ Marks
- Side Mirror Scratch or Scrape
- Headlight Restoration
- Cosmetic Touch Ups
- Windscreen Chips
- 2 Free cleans per year
- Transferable to new car
- No waiting Period
- No Call out fee

OUR RESULTS



OUR RESULTS



FAQ

What if my damage is not covered under the membership?

If your damage isn't covered by the membership – You will still be eligible for heavily discounted rates which all of our members are entitled to.

I have bought another vehicle can I transfer my membership?

YES! You can go into your account at www.trooberprime.com and select the Transfer Vehicle button, once information has been sent we will consider the vehicle for approval.

How long do I have to wait for my first repair?

Month to month, yearly, and the 2 year memberships have a 45 day waiting period – 3,4,5 year memberships have no waiting period.

Can I add more than one vehicle to my account?

YES! When you are in your profile under current subscription, click BUY button to add another vehicle to your account.

What's covered under the Membership?

REPAIR TYPE	REPAIR DESCRIPTION
Bumper Bar Scratch or Scrape	Repair one scratch or scrape up to 700mm in length and 20mm in width by reshaping, fine filling, flattening, base coat, color match, respraying and blending. (Excludes non-painted textured plastic bumper bars, metal bumper bars and any damage that has caused structural).
Cosmetic Scratch or Dent on metal panels	Repair a single scratch(not through clear coat) or dent with paint damage larger than 3mm and less than 60mm in diameter and 10mm in width on a vertical painted metal panel by flattening, fine filling, base coat, colour match, respraying & blending. (Damage must be contained to one panel and excludes dents that have damaged the style line – refer Cosmetic Touch Ups for paint damage less than 3mm. (Expressly excludes bonnet, roof and boot lid.)
Surface Scratches / Marks	Repair surface scratches on up to 5 panels that have not cut through the clear coat using professional cutting compounds and process.



REPAIR TYPE	REPAIR DESCRIPTION
Body Pressure Dents	Repair one pressure dent up to 60mm in diameter on any flat panel where the paint has not been chipped or damaged. (Excludes dents on style lines and metal folds).
Alloy Wheel Scrapes or Scuffs	Repair scratch or scrape on one alloy wheel by repairing damaged area, colour match, respraying and blending. Machine finished wheels may lose the fine machine lines. (Excludes Chrome & High Polish finished wheels and deep gauges where in the opinion of Troober the integrity of the wheel is compromised).
Side Mirror Scratch or Scrape	Repair paint scratches or scuffs on side mirror casing by flattening, fine filling, colour match & respraying. (Excludes chrome finished casings, lights and indicator lenses).
Body Kit Scratch or Scrape	Repair one Scratch or Scrape up to 600mm in length and 20mm in width on a plastic spoiler, side skirts and bumper strip by fine filling, flattening, base coat, colour match, respraying & blending.
Cosmetic Touch Ups	Cosmetically repair up to 20 stone chips up to 3 mm in diameter by colour matching, filling and sealing each chip to prevent corrosion. Damage will still be slightly visible. (Excludes stone chips on vehicles that have 3 layer pearl paintwork).
Car Detail	After your first 6 months you will get the option to have your vehicle cleaned (Inside and out) .2 per year.



REPAIR TYPE	REPAIR DESCRIPTION
Windscreen	1 Stone Chip up to 20mm (5mm in Critical Vision Area)
Headlight Restoration	Restore faded or dull headlights, Cloudy or yellow.



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